

What is a brand?

"The sum total of how someone perceives a particular organization."

Not a logo Not a marketing campaign

Challenges for first-generation students

- Lower graduation rates
- Feeling of not belonging
- Unfamiliarity with higher ed culture and bureaucracy
- Deficit narrative
- Unaware of the concept of "first generation"

In addition: need in higher ed for data-backed best practices

Why did we build out a Kessler brand?

PRIMARY GOAL:

To support the program and foster its success with clear, strategic, meaningful messaging

OBJECTIVES:

- Create a feeling among students that this is a community to which they could and want to belong
- Create a positive cross-university identity and shared experience for Kessler students -- one that supports success in college and beyond
- Create a sense among donors, other institutions, and the public that this
 is a program they want to learn from and support

Addressing challenges - the role of messaging

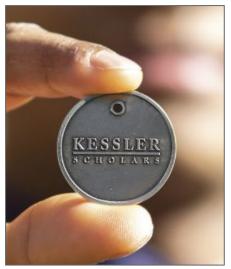
- Provide clear, useful information
- Create feeling of warmth, welcome, credibility, and belonging
- Foster a community (within a huge institution) that feels inviting and familiar
- Point to help and resources
- Proudly claim first-generation identity



Consistent identity

KESSLER s c h o l a r s







Kessler swag







Tone words

- Warm
- Confident
- Celebratory
- Energetic
- Professional
- Supportive
- Personal









Personal, celebratory touch







Adapting Core Brand Elements in Different Institutional Contexts

Shannon Andre, Executive Director of Communications, Student Experience



Syracuse University Brand: A Few Highlights

Primary Logo

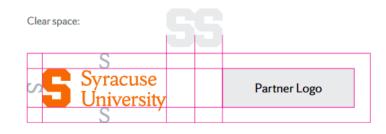


Brand Platform

Pillars: Purposeful Education, Participatory Approach, Proud Community, Powerful Network

Personality: Bold, Boundless, Welcoming, Transformative

Partner Logos



Color Palette



2

Kessler Scholars Communications Examples

Swag



Core Elements





Email Communications



Enrollment & the Student Experience



Save the Date



Enrollment & the Student Experience

OCTOBER 23, 2020

KESSLER scholars the second annual Kessler Coin Ceremony at Syracuse Id on Sunday, Oct. 24, 2021. We join us in celebrating our

KDOGLDD

You're Invited

Dear Parents, Families and Friends:

On behalf of the Division of Enrollment and the Student Experience, I invite you to join us as we celebrate the <u>inaugural 2024 Class of Kessler Presidential Scholars</u> at Syracuse University. On Sunday, Nov. 1, we will present the scholars with the Irene and Morris B. Kessler Presidential Scholars Program's signature challenge coin – The Kessler Challenge Coin – and hear remarks from staff and students, as well as a keynote from Assistant Dean Pam Peter.

Event Details





Congratulations on your recent admission to Syracuse University! I am pleased to inform you that you have been selected for the Kessler Presidential Scholars Program, a signature program for students who are first in their family to pursue a college degree. In addition to a four-year scholarship award, you will become part of a supportive and close-knit community and have access to academic, social and

Cornell University KESSLER S C H O L A R S STUDENT & CAMPUSLIFE

Program Positioning and Storytelling

Amy Gaulke

Executive Director, Communications and Marketing, Student & Campus Life



Cornell/Kessler Logo Challenges

White on Red







Two Color







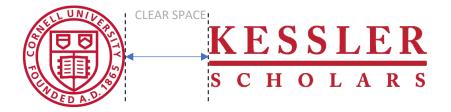
Black and White



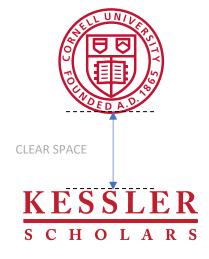




Final Logo Assets

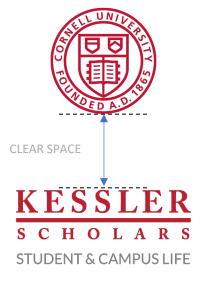












Cornell Kessler Scholars:

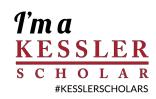
Branded collateral



Arrival Swag

Stickers









CORNELL UNIVERSITY





Cornell Kessler Scholars:

Progressive Program Giveaways

First year: Kessler knit scarf
Second year: Kessler knit hat
Third year: ¼ zip sweater
Fourth year: Leather pack

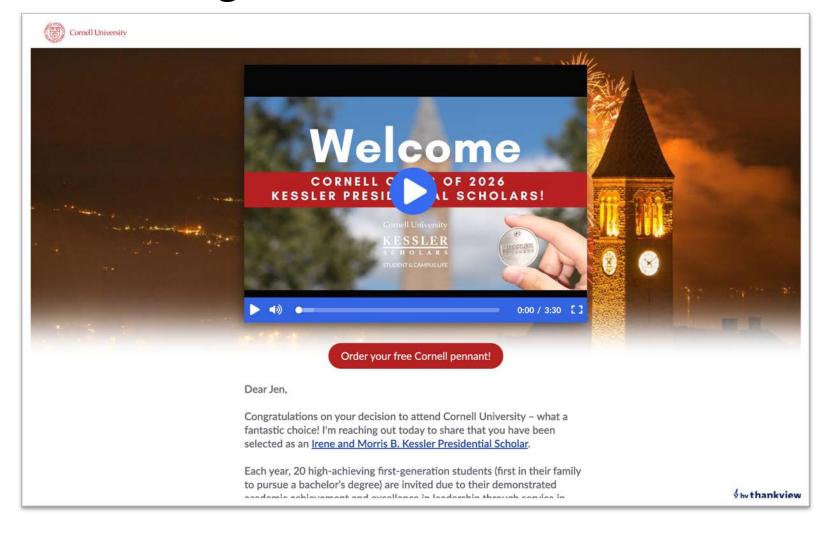
Graduates: Kessler Stole

Student Leadership: Leather padfolio





Welcoming Kessler Scholars



https://cornelluniversity.thankview.com/video/preview/5f6b5060-0ea6-11ed-bf92-4bd2f584805c

Digital Campaigns



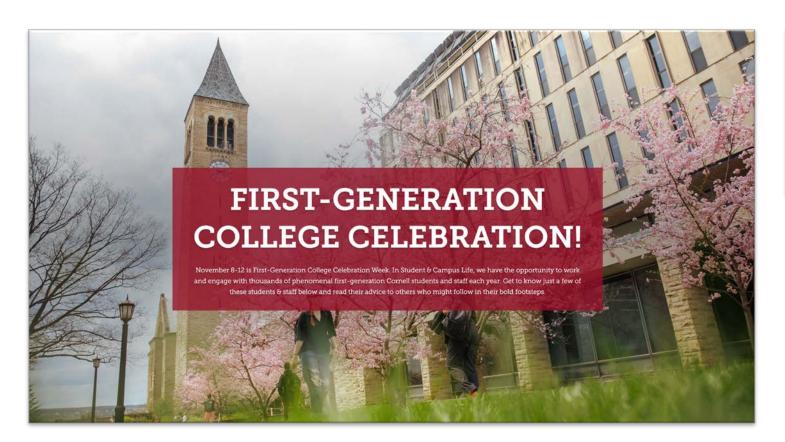


KAYLIN DE SILVA

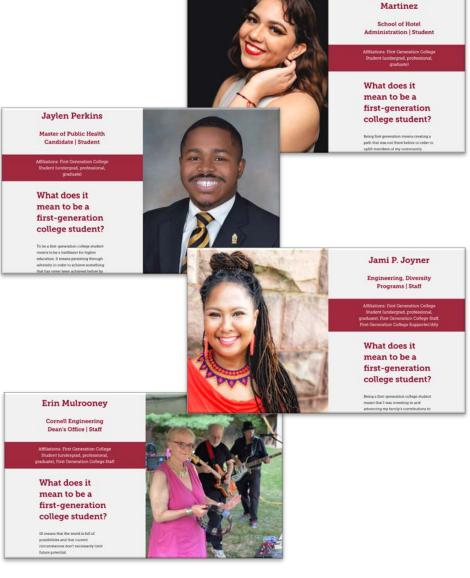
LOS ANGELES, CA
CHARLES H. DYSON SCHOOL
OF APPLIED ECONOMICS AND
MANAGEMENT

To me, being a first generation college student means making the most of the opportunity my parents gave me by immigrating to the United States. Being a Kessler Presidential Scholar means being recognized for the efforts we've made to achieve academic success and further our education, despite not having the same resources that others had access to.

Digital Campaigns

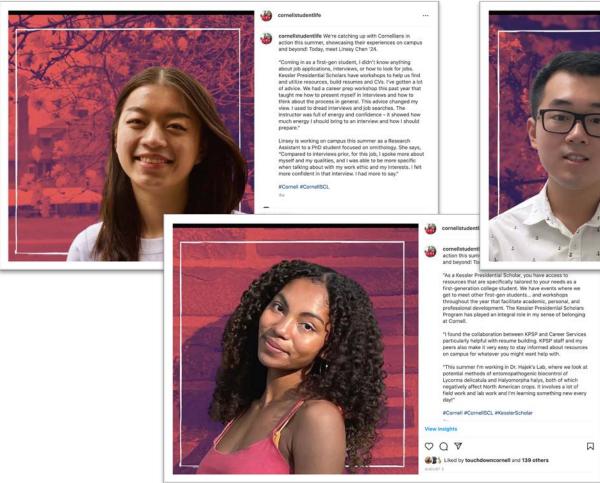


https://express.adobe.com/page/jSf0OeU8D9zme/



Britney Rivera-

Digital Campaigns







Cornell's Kessler Presidential Scholars Program Prepares Students for Summer Projects and Employment

7/7/22

"As a Kessler Presidential Scholar, you have access to resources that are specifically tailored to your needs as a first-generation college student. We have events where we get to meet other first-gen students... and workshops throughout the year that facilitate academic, personal, and professional development. The Kessler Presidential Scholars Program has played an integral role in my sense of belonging at Cornell," says Destiny Smith '24.